
Christopher Parker



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Summary of Qualifications

I am a seasoned IT manager and agilest with over ten years' experience managing multimillion-dollar software initiatives with co-located and offshore teams of engineers. **I am certified at standard and scaled Agile management techniques** and frameworks. I help companies transform from low performing software delivery to high performing organizations.

I strive to maximize the velocity and transparency of organizations and within my work.

- Excellent written and verbal communication skills.
- Excellent customer service skills, able to easily communicate with executives, stake holders, customers and department heads.
- Creative, tech savvy, willing to continue to learn and apply knowledge.
- Dependable, flexible and understand the value of working as a team to reach a common goal.

Technical Skills

Visual Studio, C#, VB.NET, ASP/ADO .NET, T-SQL, SQL Server, HTML5, JavaScript, jQuery, jQuery UI, CSS3, Mobile Development., AJAX, JSON, Bootstrap. Adobe Creative Suite (Photoshop, InDesign, Illustrator, Premiere Pro, After Effects) DSLR Cameras, CRM 4.0, **Azure Functions**, Event Hubs, Logic Apps, **App Services, Cosmo DB (SQL & Graph)**, Event Hubs, Storage, API Management, **Elastic Search, Kibana, Redis Cache**, and CDN.

Education

ASBM – Associates in Business Administration – American Intercontinental University

Training & Certifications

SPC 4.6 – SAFe Program Consultant – Scaled Agile
CSP – Certified Scrum Professional (SM & PO) – Scrum Alliance
Certified Azure Solutions Architect
CST - Certified Microsoft Trainer

ICP-ACC – Certified Professional in Agile Coaching
CSPO – Certified Scrum Product Owner – Scrum Alliance
CSM – Certified Scrum Master – Scrum Alliance

Professional Experience *(Previous 8-10 Years)*

SiriusXM (November 2020 – Present)

Sr. Scrum Master

Responsible for two scrum OEM (Honda, FCA) teams and one Kanban team, working with head unit communication API's and customer response technologies.

LoanBeam (October 2019 – October 2020)

Sr. Scrum Master

Working with corporate executives to transition engineering and product personnel to an agile management structure. Managing a small portfolio of multi-million-dollar initiative and several teams comprised of members in Dallas, TX, Mumbai India, and Chennai India.

Vizient (June 2017 – October 2019)

Sr. Scrum Master

Responsible for four information technology big data teams working on large analytics software within the medical supply industry utilizing Hadoop. Coached scrum process, story mapping, and roles and responsibilities to engineers and corporate stakeholders. Participate in organizational teaching of various agile topics. Member of steering committee to transition department tooling vendors. Helping to develop mentor-ship program for internal personnel interested in become scrum masters.

USAA (September 2016 – June 2017)

Sr. Scrum Master

Responsible for three information technology engineering teams creating solutions for real estate, private equity, and public market investment and risk groups. Coaching roles and responsibilities with new and existing internal business customers and leading training on advanced agile techniques. Team members span across two continents and three countries, with project budgets ranging from \$250k to \$6.7 million.

Fusion Alliance (February 2016 – September 2016)

Portfolio Manager

Responsible for management of all projects and resources within the Digital Division for internal and external client projects to include Fortune 100 companies Roche Diagnostics and Eli Lilly and Company. Help facilitate the scrum process within internal and external clients' development teams. Coaching the Product Owner roles and responsibilities with external energy client Vectren (Vectren.com). Projects ranged in budgets of \$100k to \$1 million per.

Indie Crowd Funder, LLC. (February 2014 – January 2016)

Entrepreneur / Co-owner

Responsible for implementing a SAAS cloud solution to help entertainment industry professionals gain approval by Securities and Exchange Commission to raise finances using the

JOBS ACT provisions.

Academic Partnerships (February 2012 – February 2014)

Software Engineer Lead

Lead software engineering teams in development of various internal and external facing web applications installed on local running servers. All applications used various front end, middle tier, and database tools to complete the needed solutions.